

XG-E3000U/XG-E3500U

RESETTING THE LAMP HOUR COUNTER

The unit is designed prevent the lamp from lighting when the lamp counter has been used for 1900 to 2000 hours. This is to protect the lamp module. When this occurs, replace the lamp module with a new one and use the following procedure to reset the counter.

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1. Turn the Master Power off using the red button located near the AC input jack.
2. Hold down the “ENTER”, “ADJ▼” and “ADJ▶” buttons simultaneously on the projector. While keeping them depressed, turn on the Master Power with the switch near the AC input jack. (See diagram below)
3. The unit should power up when you do this and the lamp should light. Look for “000H” to be displayed on the screen, which will confirm you have reset the counter to zero.

Note: It is possible that you may have to perform these steps 4 or 5 times before it works correctly. Also, on some models, you may have to continue to hold the buttons and press the Power button on the front of the unit after turning on the Master Power.

Note 2: Be sure to orient yourself correctly when working performing this on a ceiling mounted projector – it is easy to confuse which buttons are “down” and “right” in this case.

